

# Approach to the castle

## Castle Hill to Stables



- The surface of the approach is tarmac.
- This approach gives access to the Stables Car Park entrance from Castle Hill.
- In the gateway the surface of the path is cobbled paving.
- There is only stepped access from this entrance.
- For step-free pedestrian access either enter via the Stables Car Park or via the Castle Lane Entrance.
- There is a slope on the approach.
- The slope is permanent, has a slight gradient and has no handrails.
- At the end of the slope, there are steps leading up to the Stables Car Park.
- There are 25 steps, with handrails on both sides.
- Handrails do cover the flight of stairs throughout its length.
- There is a steep slope after the steps that lead to the Stables Car Park.

## Castle Lane to Stables Courtyard



- This access point gives access to the Castle via the Stratford Road Car Park Entrance.
- This information is for the access point located on Castle Lane.
- There is slight sloped access at this access point.
- The gate is permanently held open during opening hours and shuts 1 hour after the castle closes.
- After going through the gate, turn left to enter the Stables Courtyard.

# Stratford Road Car Park

## Summary:

- The car Park is located at Warwick Castle Dr, Warwick CV34 6AH.
- This car park has both tarmac parking and grass parking.
- There is no height restriction barrier for this car park
- There is an overflow car park which is located in a field.

## Blue Badge information:



- Please speak to a member of the Car Park team upon arrival for further instructions on where to park.
- Parking charges apply to all users including Blue Badge Holders.
- There are 14 blue badge spaces. During Peak periods, 15 more bays can be used at Bay 1 or Bay 2
- The dimensions of these parking spaces are 250cm x 430cm.
- The Blue badge spaces do not have a zone around them.
- The Blue Badge spaces is approximately 100 metres from the entrance to the castle.
- On Occasions that the Blue Badge spaces fill up, please speak to the car park team. They will allow you to either complete a drop off point located 50m away from the entrance or recommend a shuttle bus which drops you off 50m away.
- If you have mobility issues without a blue badge, please speak to the car parking team and they will assist you with the best option available which could be a drop off or closer car parking subject to availability.

## Access Point:

- Stratford Road Car Park is located further away from the entrance to Warwick Castle than the Stables Car Park.
- The Blue Badge parking bays and drop off point are approximately from the castle entrance.
- The standard parking bays are split into 5 areas - "Bay 1 to 5" - the distance from the areas to the entrance varies between approximately 400 metres to 600 metres depending on the area.
- The surface of the path is tarmac.
- There is a long gradual slight slope along the path.
- There are benches available in places.
- When the pathway is alongside the road, there is clearly marked walkway for pedestrians.
- The Field Car Park is approximately 1 mile (1600 metres) away from the entrance and take 10 to 20 minutes to walk to the entrance.
- There is a shuttle bus from the field car park to the entrance which operates every 15 minutes during peak periods of the year.

# Stables Car Park



## Summary

- This car park is located at 1 Castle Ln, Warwick CV34 4BP
- There is no height barrier at this car park.
- The surface of the car park is tarmac
- This is a Premium car park with very limited spaces.
- Payment can be taken by Ringo or at the payment machine located in the centre of the car park.
- The Stables car park is located right outside of the castle entrance.

## Blue Badge



- There are 6 Blue Badge spaced located within this car park.
- The dimensions of these spaces 250cm x 450cm
- These spaces do have marked zones either side of the parking spots.

- Parking Charges Apply for all cars including blue badge holders.

## Stables Courtyard



### Summary

- There are no steps located in this area.
- The ground can be uneven in places.
- There are benches located in this area.
- There is background music played in this area.
- There will be members of the team to offer assistance to any questions or queries.
- This is where you can purchase tickets and enter the castle.
- There are Water Bowls for assistance dogs available.
- A limited number of wheelchairs and mobility scooters can be collected in this area.
- During busier periods, guests who are unable to queue can skip the entry queue speaking to a member of staff.

### Access Point to the castle

- During the busier periods, there will be a snake like queue than forms in the Stables courtyard.
- There are metal detectors located in the queue line. The width of these detectors are approximately 90cm apart.
- If you wish not to go through the detectors, please see a member of the security team who will perform a manual bag search.

- After the bag search, you will enter the ticket scanning area under the archway.
- This is where you will find the admissions team scanning tickets.
- After exiting this area, you will be in the castle grounds.

## Ticket Sales Desk

- To access this area, please join the queue line upon entering the Stables Courtyard.
- Once you have passed the security checkpoint, please speak to a member of the security team who will direct you to the ticket sales desk.
- There is 1 desk and 2 self-serve kiosks that can be used to purchase tickets.
- This area is staffed during peak periods. If you require assistance, please speak to the admissions team.

## Stables Shop



- The main entrance to the Stables Gift Shops is from the exit area as all guests will be directed through the shop.
- There is a step free access to this shop.
- There is no lowered section of counter, however a staff member will be happy to assist you.
- There is a portable hearing loop system in this shop, should you help need any with this system, please speak to a member of staff who will be happy to assist you.

- For BSL speakers, please scan the Sign Live bar code located on the counter, this will quickly connect you with a live BSL translator who will help you to speak to our staff and answer any questions or queries you may have.

## Standard Toilets



- The female and male toilets are located opposite the Stables Courtyard.
- There is step-free access into the toilets.
- There is pictorial signage on the toilet door.
- An ambulant toilet cubicle is not available.
- Lighting levels are moderate to good.

## Accessible Toilet

- This accessible toilet has a step free access.
- This Is located in the Stables courtyard opposite the entrance to the castle.
- No key is required to enter this toilet. This locks from the inside.

## Summary

- This area includes both an accessible toilet and a baby changing facility.
- Drop Down rails are available either side of the toilet
- There is an emergency alarm for the toilet. The cord to activate the alarm is within reach of the toilet.
- There is a sanitary and nappy bin.
- There is a flip down table mounted to the wall to baby change.