

## The Undercroft Café



- Located in the castle Undercroft this shop is accessible only via a set of 15 steps to the Undercroft . This entrance also gives access to the Kingmaker shop and standard toilets baby changing. Please take care on steps, as the depth of the steps varies in places due to the heritage nature of the building.
- Entry to the café eating area is step free.
- There is a second step free door to the food ordering area these doors open towards you pull.
- There is a portable hearing loop system in this shop, should you need any help with this system, please speak to a member of staff who will be happy to assist you.
- For BSL speakers, please scan the Sign Live bar code located on the counter, this will quickly connect you with a live BSL translator who will help you to speak to our staff and answer any questions or queries you may have