

Code of Conduct

✦ **Dangerous behaviour –**

Warwick Castle reserves the right to remove any individual or group who it feels pose a risk to our staff or guests through dangerous, anti-social behaviour, or failure to follow social distancing rules.

✦ **Supervision –**

Warwick Castle requires that apart from further education groups, all school groups stay together and supervised whilst visiting the site. Further education groups must be supervised on the Towers & Ramparts.

✦ **Health and Safety and Safeguarding –**

Please be aware that whilst we operate rigorous health and safety/safeguarding policies and procedures at Warwick Castle, the ultimate responsibility for the safety of school children rests with the school and lead teacher. Please make sure that you have read and understood our online schools risk assessment and safeguarding policy before your visit.

✦ **Lunch/wet weather provision –**

Please note that lunch space is extremely limited at Warwick Castle. It is not possible to pre-book. Except in certain cases where there are SEND considerations. In this case, please contact the schools officer to talk through your needs. In all other situations lunch space will be allocated on a first come first served basis and cannot be guaranteed.

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✦ Group sizing –

Whilst we recognise that within the school environment you will have your own policy on bubble sizes, we ask that you respect the following maximum supervised group sizes whilst on moving around site. These maximum sizes do not apply to the Falconers quest show or when taking lunch. In these areas, where your group will be largely static; Warwick Castle will respect your school bubble sizes and asks that you respect social distancing regarding our day guests and follow any instructions from Warwick team members and show marshals. *Early Years groups must split into groups of 6 when entering indoors areas including The Towers & Ramparts and The Gaol.*

Early Years	<i>Early Years, years 1 & 2</i>	30 (max)
Primary	<i>Years 3 to 6</i>	10
Secondary	<i>Years 7, 8 & 9</i>	10
Further Education	<i>Years 10 & above</i>	10

✦ Movement around site –

When moving around site we ask that a considerate distance is kept between your groups in order to allow free movement for other guests and to avoid bottle necks. In internal areas and on the Towers & Ramparts please ensure that you allow a three minute delay between groups entering in order to avoid potential bottlenecks forming in narrow corridors etc.

Schools Guidance

✦ Covid-19

Whilst we all feel much freer, both in our daily lives and on day trips, we ask you to respect the freedom of others and to follow the guidance of staff, when requested to do so.



Face Masks –

In line with government guidance Warwick Castle does not require the wearing of face masks. However, we would encourage teachers to wear masks in all inside areas, including the Towers and Ramparts. We also encourage school pupils year 7 and above to wear face masks in these areas.



Social Distancing –

For the comfort of all those visiting the castle, we request that schools continue to maintain adequate social distancing whilst spending their day with us and to show sensitivity in areas that may become uncomfortably crowded and to split or stagger your group's entry into areas where necessary.

Please be aware that within our Great Hall and State Rooms, we request that you enter with a maximum group size of ten students plus supervision and that these groups stagger their entrance every 3 minutes and to follow the guidance of staff. In this way we can welcome your whole group whilst avoiding uncomfortable bottlenecks.

Schools Guidance



Contact Us

Our Schools Officer, Richard Shephard, will be your point of contact for any queries regarding your trip.

He can be contacted on 07930724883, or via email: schoolsofficer@warwick-castle.com.

If you have any SEND requirements, please do get in touch.