WARWICK CASTLE FOR LEARNING
Education Guide 2019/2020
Welcome

Spectacular shows and attractions, spellbinding storytelling and exhilarating experiences make Warwick Castle one of the most exciting historic locations in Europe. Capture the imagination of your students, as they witness 1,100 years of history come vividly to life, in one of Britain’s finest medieval fortresses.
ABOUT US
Each year we open our gates to over 100,000 students. With dozens of educational attractions, tours, workshops and shows, a day spent with us has plenty in store. Our year–round programme is perfectly crafted for early years, primary, secondary and higher education students. That’s what makes us proud to be one of the best historic school trip destinations in the UK.

WHAT’S INCLUDED
We believe in making history fun! Your entry tickets give you a full day to explore the castle and its grounds, visit our attractions and see our shows. Climb the towers, master the maze, and gaze upon the Great Hall.

- Entrance to the castle, grounds and gardens from 10am until 4pm
- Daily attractions and shows
- Coach parking
- Teacher planning tickets
- Resources, risk assessments and sample itineraries

WE’RE READY
Organising your school trip couldn’t be easier. If you want to pay upfront, simply make a booking online. If you need more time, then head to our website to make a reservation. That confirms your visit until we require payment (at least 10 days before you arrive).

We’re busy behind-the-scenes making sure your day runs as smoothly as possible, so if you have any questions, be sure to read our FAQs on page 26. On the day, you’ll be met by one of our Education Team who are on hand to help.
Sample Itinerary

10.00 Arrival & Registration
Enter the castle grounds via the designated school entrance and wander through the Peacock Gardens.

10.30 The Bowman Show
Witness the Warwick Castle Bowman demonstrate medieval archery with incredible accuracy!

11.00 Towers, Ramparts & Curtain Walls
Walk the walls, explore the ramparts and climb the towers for panoramic views of the town and courtyard below.

12.00 Lunch
Time to rest and recover from your action-packed morning. There are outdoor and indoor lunch areas available.

12.30 The Falconer’s Quest Show
Join the Falconer on a quest for the finest birds in the land, all set in a stunning riverside location within the grounds of the castle.

13.00 Tour or Workshop
Take part in a tour or workshop lead by one of our expert Historians! Or if you’d prefer, lead your own session using one of our resource packs.

13.30 Grand Interiors
Visit the Great Hall and its renowned armoury collection. Explore the extravagant interiors of the State Dining Room, Chapel, and drawing rooms.

14.00 The Conqueror’s Fortress
Ascend to the top of The Mound, where the original Motte once stood; constructed under the orders of William the Conqueror in 1068.

14.30 The Kingmaker
Encounter the sights, sounds and smells of medieval England alongside Richard Neville “The Kingmaker” as he prepares for battle.

15.00 Depart
Take your last minute photos, toilet stops and visits to the souvenir shops on the way back to your coach.

THERE’S MORE!
Between pages 8 and 22 you’ll find everything you need to know about our 64 acre site and everything it has to offer. Our programme of shows and attractions varies throughout the year. Please check the latest schedule online when planning your visit. On page 24 you’ll find a handy planning tool to create your own itinerary.
Depending on the age and size of your group it takes 5-10 minutes to get between attractions. Allow for longer if you’re heading down to our Knight’s Village.
Your Options Explained

This handy guide will help you plan a day that's just right for you and your group.

ONE DAY CASTLE ENTRY
If you simply want the day at your own pace, then book or reserve your tickets and use our free planning tool to pencil-in all of our attractions and shows.

ATTRACTIONS
Once you’re through the gates, these are the different locations that feature something different to see or do. They’re all free – except for The Castle Dungeon. Keep reading for more information and for some of our top tips.

WORKSHOPS
We run daily workshops for school groups across all key stages. They’re linked to the curriculum and run by our experts in the Education Team. They’re really popular, so you’ll need to add a workshop at the time of booking to guarantee your spaces. Workshop prices start at just £3 per student.

TOURS
If you want to learn more about the castle and its fascinating history then add a tour. All of our educational tours have been developed with the guidance of Teachers just like you. Make sure you book the right tour for your key stage by using the information in this section. Add a tour from £3 per student.

SHOWS
Did you know, we’re famous for shows? All of our free daytime shows run daily on selected dates. Check the latest show schedule online before your visit at warwick-castle.com/schools

RESIDENTIALS
With so much to see and do, you might want to stay for more than just the day. Two-day castle entry tickets and an overnight stay in our Knight’s Village, start at just £39.75 per student. Visit our website for more information.
## Indoor Attractions

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
<th>You’ll need…</th>
<th>Great For…</th>
<th>Top Tip</th>
</tr>
</thead>
<tbody>
<tr>
<td>Great Hall</td>
<td>In the early Middle Ages it was here that noblemen ate, drank and slept. Embellished over time, today the Great Hall is home to an impressive armoury and historic weapons collection.</td>
<td>15 mins</td>
<td>All ages</td>
<td>The Great Hall can get noisy on busy days, so visit first thing or early afternoon for a quieter experience.</td>
</tr>
<tr>
<td>Staterooms</td>
<td>Representing the character of the castle in the 17th and 18th centuries, the Staterooms once provided the most lavish interiors; in which to entertain guests and showcase the family's most prestigious possessions.</td>
<td>10 mins</td>
<td>All ages</td>
<td>Once you've explored all six rooms, follow the Armoury Passageway to learn about our most famous legend; Guy of Warwick.</td>
</tr>
<tr>
<td>Royal Weekend</td>
<td>Experience Victorian high society. Waxwork figures depict Warwick Castle's role during the 1890s as a hub for entertaining and hosting some of the most influential figures.</td>
<td>20 mins</td>
<td>All ages</td>
<td>Recordings around this attraction will explain more – if you miss something printed sheets are available.</td>
</tr>
<tr>
<td>Party</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Castle Gaol</td>
<td>The Gaol occupies the lowest chamber of Caesar's Tower and was built in the 14th Century as the original dungeon. Leading from a small hatch in the ground, a single flight of steps provides the only way in and out.</td>
<td>15 mins</td>
<td>All ages</td>
<td>The Gaol area is small and dark, so we recommend entering in smaller groups (of up to 15) for the best experience!</td>
</tr>
<tr>
<td>Mill &amp; Engine</td>
<td>For nearly 600 years the Mill used the power of the River Avon to grind grain. In the 19th Century the hydropower was harnessed by the Engine House to generate electricity for the castle.</td>
<td>15 mins</td>
<td>All ages</td>
<td>A steep staircase leads down to the Mill and Engine House from the front of the Barbican. For step-free access follow the path on the south front.</td>
</tr>
<tr>
<td>House</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kingmaker</td>
<td>Experience the sights, sounds and smells of medieval England alongside Richard Neville, commonly known as 'Warwick the Kingmaker' as he prepares his army for battle.</td>
<td>25 mins</td>
<td>All ages</td>
<td>If you'd like more information, book our Castle Life tour to be lead around by an expert!</td>
</tr>
<tr>
<td>Time Tower</td>
<td>An immersive multimedia experience capturing the unknown stories of Warwick Castle's rich and vibrant history. You'll join digital characters as they travel through time; discovering the darker sides of our past.</td>
<td>30 mins</td>
<td>Primary / Secondary</td>
<td>The Time Tower turnstile allows 30 people to enter every five minutes (all day) to avoid overcrowding.</td>
</tr>
<tr>
<td>The Castle Dungeon</td>
<td>The Castle Dungeon brings together historic characters, immersive sets and spine-chilling special-effects. This interactive experience features some of the bloodiest and most terrifying times of medieval history.</td>
<td>50 mins</td>
<td>Strictly KS3 and above</td>
<td>Due to limited availability and high demand, you'll need additional tickets to enter. This attraction is not suitable for anyone with a nervous disposition.</td>
</tr>
<tr>
<td>The Princess Tower</td>
<td>Visit Warwick Castle's brave princess in her private tower and help her solve the riddle which will reunite her with our hero – Guy of Warwick.</td>
<td>30 mins</td>
<td>Early Years / Primary</td>
<td>Visits are free, but you'll need to collect a time token (at the Princess Tower entrance) as spaces are limited.</td>
</tr>
</tbody>
</table>

*Timings provided are a rough guide only*
<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
<th>You’ll need…</th>
<th>Great For…</th>
<th>Top Tip</th>
</tr>
</thead>
<tbody>
<tr>
<td>Towers, Ramparts &amp; Curtain Walls</td>
<td>Walk the walls once used by bowmen and archers. Climb to the top of Guy’s Tower and follow the ramparts to the upper levels of the Gatehouse. Continuing along the walls, visit the tallest tower; Caesar’s Tower on the southern side. Set in the north walls, stunted Clarence and Bear Towers were once home to the Royal Keep and bears.</td>
<td>35 mins</td>
<td>All ages</td>
<td>There are lots of steps so take your time and enjoy each section before moving on to the next. There are information boards at each point of interest.</td>
</tr>
<tr>
<td>The Conqueror’s Fortress</td>
<td>Take a short but steep ascent to the top of the oldest part of Warwick Castle. First built in 1068 under the orders of William the Conqueror, it formed the most important part of the castle’s defence system and was a symbol of power and authority.</td>
<td>25 mins</td>
<td>All ages</td>
<td>A great place to start! From the top, you’ll see the full extent of the neighbouring towers and ramparts surrounding the courtyard.</td>
</tr>
<tr>
<td>Gatehouse &amp; Barbican</td>
<td>Housing the portcullis and constructed to defend the castle from foreign armies, the Barbican is an exterior walled and cobbled passage, which leads to the main entrance known as the Gatehouse.</td>
<td>10 mins</td>
<td>All ages</td>
<td>Look up! As you walk through the Barbican you’ll spot the holes above. These were once used to drop deterrents on trespassers who tried to enter.</td>
</tr>
<tr>
<td>Peacock Gardens</td>
<td>Dating back to the Elizabethan era, one of the most iconic elements of Warwick Castle is its stunning gardens, complete with roaming peacocks.</td>
<td>10 mins</td>
<td>All ages</td>
<td>If you arrive between 10am - 11am, you’ll enter via the Peacock Gardens.</td>
</tr>
<tr>
<td>Pageant Field</td>
<td>Our sweeping views down to the River Avon were designed by none other than Lancelot ‘Capability’ Brown, one of Britain’s greatest landscape gardeners.</td>
<td>10 mins</td>
<td>All ages</td>
<td>Pageant Field makes a great outdoor lunch spot.</td>
</tr>
<tr>
<td>Horrible Histories Maze*</td>
<td>You’ll face fun challenges as your group unravels history in the world’s first Horrible Histories adventure maze. This walk-through experience combines obstacles and minor motion movements.</td>
<td>30 mins</td>
<td>Primary</td>
<td>Grab your time passports at the maze entrance and collect stamps as you navigate your way through.</td>
</tr>
</tbody>
</table>

*Timings provided are a rough guide only.
Workshops

All our workshops are carefully designed exclusively for school groups. Browse our topics below, or search for something specific by checking the key stages or learning objectives. Visit our website for more information on curriculum links and teaching resources.

STORIES WITH A PRINCESS
30 mins | Early Years & KS1 | £3 per student

Perfect for young learners! This workshop will engage and excite students, getting them to interact with each other and the story-teller.

Learning objectives:
+i To share an interactive story with a Warwick Castle Princess.
+i Consider female characters as strong and positive role models.

SWORD SKILLS WITH A KNIGHT
30 mins | KS2 | £3 per student

This workshop introduces students to medieval weapons and the people who used them. They’ll take part in marching exercises from the Middle Ages and try sword fighting techniques, taught by our Warwick Castle Swordsman.

Learning objectives:
+i Understand the discipline required of a medieval foot soldier.
+i Learn the manner of a medieval infantry regiment and practise the relevant vocabulary.
+i Try sword technique and tactics.
Workshops

VOTES FOR WOMEN
45 mins | KS3 & KS4 | £6 per student

We’ll explore a pivotal moment in the 20th Century and the suffragettes who were behind it. After performing key snapshots of the movement and explaining the politics of the time, our history expert leads an engaging discussion with two of our suffragettes.

Learning objectives:
+ Compare opposing views of women who fought for the right to vote.
+ Witness key events of the period, including early protests, hunger strike and force feeding.
+ Participate in questioning and challenge the issues surrounding women’s suffrage.

MEDIEVAL BATTLE SKILLS
45 mins | KS3 & KS4 | £6 per student

Warfare isn’t all about glory! In this interactive workshop, students meet a medieval Recruitment Officer who’ll take them through their paces. Along with discussion about medieval weapons, they’ll learn the best techniques for using swords.

Learning objectives:
+ Explore the discipline required of a medieval Foot Soldier.
+ Understand the manner of a medieval infantry regiment using relevant drill terminology.
+ Demonstrate sword techniques and tactics.
Workshops

VICTORIAN WARWICK
60 mins | KS3 & KS4 | £6 per student

Introduced by a Victorian Butler, this workshop immerses students in Victorian life. They’ll learn about the lifestyle of servants and the tasks expected from them. Countess Daisy joins to discuss how society has changed since Queen Victoria first ascended to the throne, and our Victorian Engineer explains how the Mill became vital to society.

Learning objectives:
+ Compare the roles of nobility and household staff, and debate the strict working practices of servants.
+ Practise skills such as laying a table or preparing tea.
+ Understand some of the changes in society and the technology developed during the Victorian era.

MEDIEVAL WARWICK
60 mins | KS3 & KS4 | £6 per student

Students will explore key aspects of medieval castle life, including the relationship between church and state, dealing with health and sickness, and being trained for warfare.

Learning objectives:
+ Experience different roles in the castle and understand the hardships of the peasant class.
+ Consider the central power and influence of the medieval church in society.
+ Explore medieval medicines
+ Learn about the obligation of all men to join the military.
Meet Anne Boleyn during her final moments. This short performance tells a story of the rise and fall of this queen, focusing on the last few days of her life. Afterwards, our history expert leads a discussion, giving students the opportunity to question Anne and her Executioner about the situation and life in Tudor times.

Learning objectives:

- Gain an overview of the relationship between Anne Boleyn and Henry VIII.
- Have insight into the organisation of her execution and understand Anne’s approach to her death.
- Pose questions to Anne and her Executioner.
Tours

Just like our workshops, these tours have been designed just for schools. That means they’ve been tested by Teachers, are linked to the curriculum and deliver on learning objectives.

CASTLE LIFE
30 mins  |  KS1 & KS2  |  £3 per student

Students gain an understanding of medieval life through the exploration of jobs, wages and lifestyle. We’ll focus on those who would have lived and worked in and around the castle during preparations for battle!

Learning objectives:
+ Compare different roles and positions in a medieval Warwick Castle.
+ Compare and contrast life today with life during the medieval period.

MEET THE MONARCHY
40 mins  |  KS1 & KS2  |  £3 per student

Explore the roles and personal qualities of monarchs throughout time with a focus that you can choose! Examples of monarchs offered include: William the Conqueror, Richard III, Henry VIII and his six wives, Queen Elizabeth and Queen Victoria. The tour introduces the students to these key characters from our history as well as wider British history.

Learning objectives:
+ Acquire new vocabulary around kings, queens and monarchs.
+ Understand the importance of royal succession.
+ Discuss some of the important qualities required of a monarch.
We’ll trace the history of Warwick Castle from its foundations as an Anglo-Saxon settlement, through to its use as a medieval fortress, a Tudor prison, a stately home and to its current role as a historic attraction. Students will consider the role played by the castle and its Earls across a number of periods and key events in English history, notably, the Norman Conquest, the Hundred Years’ War and the Wars of the Roses.

Learning objectives:
+ Understand the geographical and strategic importance given to the choice of building a castle in Warwick.
+ Discover the various roles and functions of Warwick Castle and how events in the wider world have influenced its development over the years.

This tour informs students about the Battle of Hastings, the Norman Conquest and the establishment of castles. They’ll gain an appreciation for our early history as well as have the opportunity to actively interact with some props.

Learning objectives:
+ Review the events leading up to the Battle of Hastings and explore the armies and tactics used in the battle.
+ Discover how William consolidated his gains and how the Normans built the Motte and Bailey to protect them.
+ Understand how source materials such as the Bayeux Tapestry and the Domesday Book have helped to understand the Norman conquest.
Who crowns the King? Focussing on the role of Richard Neville; the Kingmaker, during the Wars of the Roses, students will consider why he changed his allegiance between the houses of York and Lancaster. They’ll also gain an insight into power politics, personalities and battle tactics!

Learning objectives:
+ Gain an overview of the politics, personalities and events of this tumultuous period in English history.
+ Understand the wealth and power of the 16th Earl of Warwick and learn how Richard Neville wielded his power to support Edward IV’s claim to the throne.
+ Learn how the events of the Battle of Barnet led to his eventual defeat and death.

WARS OF THE ROSES
30 mins | KS3, KS4 & KS5 | £3 per student

Designed to introduce the themes and the people of this period, this tour provides a sense of who supported who, who had power and when, which key battles took place, and why these are important in British history. It aims to make this complex timeline of events more understandable.

Learning objectives:
+ Understand the concept of civil war and the reasons behind the Wars of the Roses.
+ Name the key figures and significant events of the period.
+ Understand the claims to the throne of Edward IV, Henry VI and Richard III.
We’ll explore the threat of the Vikings upon the country, and how it defended itself, by closely examining the influence of Princess Aethelflaed (daughter and eldest child of Alfred the Great). This powerful figure paved the way for a defence system around Mercia including the first fortress at Warwick.

Learning objectives:
+ Review the reasons for Viking raids on England and understand why they were successful.
+ Interactively study Viking tactics.
+ Understand how Aethelflaed was fundamental in a united England and the ultimate defeat of the Vikings.

This tour explores the idea of medicine throughout the medieval period. It looks at the concept of humours, use of herbs, and how cures for the plague were attempted. It explains the reasoning behind the thinking, and compares medieval medicine with that of today.

Learning objectives:
+ Understand the roles of the medieval Physician, Apothecary and Barber surgeon.
+ Review the historical ideas on the cause of disease and reflect on the strategies used for the prevention and treatment of illness.
+ Recognise the causes and symptoms of the plague.
Whilst technology has changed over the centuries, the key elements of shock, infantry and fire support remain the same. With this in mind this tour aims to show how weaponry, tactics and battle styles have developed over the centuries, using key battles as examples. From the Norman invasion to the modern day, we’ll demonstrate these changes interactively with replica weapons. Learning objectives:
+ Gain an overview of the three main elements used in warfare throughout history; infantry, shock and fire support.
+ Understand how such elements were used and the tactics and strategy which aided their deployment.
+ Using case studies, discuss how certain weapons dominated their age.

This tour is designed to highlight the most interesting aspects of life at a castle! It gives students the chance to get up close to our replica weapons, learn about attack and defence, and some fun facts. Your learners will pick up a few interesting stories about the castle too!

Learning objectives:
+ Review the defensive features of the castle, including walls, towers, murder holes and the Portcullis.
+ Handle and explore the use of various weapons in our collection of replicas.
+ Learn the use of secret doors within a stately home.
We’ll explore the fascinating subject of law and order, and discuss how crimes and punishments have changed over time. This tour focuses on some of the most common crimes in each period, along with some common forms of punishment, including hanging, torture, and the stocks!

Learning objectives:
+ Understand crimes and their related punishments from Saxon, Medieval and the Victorian periods, including trial by ordeal.
+ Evaluate the role of the Warwick Castle Gaol and how this compares to the role of prisons today.
+ Appreciate the reality of historical events studied in the classroom within the context of case studies.

Students discover how to attack and defend a castle like ours! Focussing on the medieval period, we’ll cover battle techniques, castle design and the common features of a Motte and Bailey fortress.

Learning objectives:
+ Evaluate Warwick Castle’s role as a fortress.
+ Learn how the Motte and Bailey was built and discuss its key defensive features.
+ Explore the defensive structures of the castle and review the tactics that were used to attack and defend it.
Shows

Our daytime shows run on selected dates throughout the year – and are free to watch. No need to book, just check the latest show schedule online before your visit.

THE BOWMAN SHOW

Watch the agility and power of our resident Bowman as he explains the techniques and equipment used in this popular historic pastime.

THE MIGHTY TREBUCHET

Learn more about the engineering behind this complicated catapult and get up close to the UK's largest replica medieval siege machine.

THE FALCONER’S QUEST

Marvel at more than 60 birds of prey, in an all-action, dynamic display of aerial acrobatics and stunning story-telling.

WARS OF THE ROSES

Hear the thunder of hooves and the splintering of lances as our all-action Wars of the Roses Live features perilous stunt riding and fearless jousting.
SHIELDS

If you’ve taken part in a Sword Skills workshop, or just want to take the excitement of the day back into the classroom, pre-order our paint-your-own wooden shields, from £4 per student.

SOUVENIRS

We often get asked about the price of snacks and souvenirs. Here’s roughly how much to expect to pay per item*:

- Ice Creams
  - Between £1.80 and £3.00 each
- Drinks
  - Between £1.70 and £2.50 each
- Hot Food
  - Pulled Pork Roll from £5.95
  - Pizza or Pasta Meal Deal from £7.50
- Pens
  - £1.50 each
- Rulers & Bookmarks
  - £2.00 per item
- Badges
  - £3.50 each
- Magnets & Keyrings
  - £4.00 per item

We recommend visiting the souvenir shops in the morning as they get busy in the afternoon.

*All prices are subject to change
# Plan Your Day

Use this template to plan a day of almighty attractions, tailor-made tours and spectacular shows.

<table>
<thead>
<tr>
<th>Group Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ages</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Prices vary depending on the age of your group, and when you’d like to visit.

**ONE DAY CASTLE ENTRY**

*Early Years*
£3.95 per student (All year)
1 free Teacher place for every 3 students

*Primary*
£6.95 per student (October to March)
£8.95 per student (April to September)
1 free Teacher place for every 5 students

*Secondary*
£7.95 per student (October to March)
£9.95 per student (April to September)
1 free Teacher place for every 10 students

*Higher*
£11.95 per student (October to March)
£13.95 per student (April to September)
1 free Teacher place for every 10 students

*Additional Teacher*
£14.00 per additional adult outside of the free ratio

**WORKSHOPS & TOURS**

These are optional to add to your visit and start from just £3 per student.

**TEACHER PLANNING VISIT**

We encourage all our group leaders to undertake a free planning trip before the visit date. You’ll get two free Teacher tickets with a valid booking confirmation.

**PARKING**

Coach parking is free of charge.
Our car park fee is £6 per vehicle.

**RESOURCES**

Download free teaching resources and classroom activities at tes.com – just search “Warwick Castle”.
Questions? Here’s some of our most common…

What’s the best way to book?
Visit warwick-castle.com/schools. You can make a booking, or a reservation. If you’d prefer to speak to someone then get in touch with our Call Centre on 0371 222 2272*. Bear in mind waiting times may vary.

How do I get my free Teacher planning tickets?
Once you’ve made a booking and paid the balance in full – simply bring your confirmation to one of our ticket windows. You’ll be given two tickets per booking, and can use them on any date prior to your school trip. Please note, car parking is not included.

Where can we have lunch?
There are plenty of picnic areas around the grounds. Our indoor lunch rooms are allocated on arrival by our Schools Officer, at request on the day.

Where can I find the risk assessment?
All our resources and planning tools are available online. Simply head to warwick-castle.com/schools.

Can we have a Guide?
Warwick Castle is a mostly self-guided experience. Our dedicated Education Team will greet you on arrival and be on-call should you have any questions throughout the day. They’ll also lead any workshops or tours you’ve booked.

Can I have a VAT receipt?
Of course! You’ll need to request this after your visit has taken place, by contacting our Call Centre on 0333 321 2001*. Have your booking reference ready.

How do I change a booking?
You’ll need to speak to our Call Centre on 0333 321 2001* to change an existing booking. Make sure you have your booking reference to hand. Waiting times may be longer during busy times of day.

What’s your cancellation policy?
You’re free to cancel up to 10 days before your visit by contacting our Call Centre. Their details are at the back of this guide.

Can I add a workshop or tour at a later date?
Yes. You’ll need to speak to our Call Centre (on 0333 321 2001*). We’re unable to make changes to bookings within 10 days of arrival.

How suitable is Warwick Castle for SEN students?
We’ll always do our best to accommodate everyone. If any of your group have unique requirements then make sure you let us know when you book. If you have any specific questions, please contact our Schools Officer (our contact details are at the back of this guide).

What about accessibility?
Some areas of the castle and grounds are difficult to access by wheelchair. It’s important to read our full accessibility guide; available online at warwick-castle.com/schools.

I’ve got a reservation, how do I pay?
We accept payment via BACS transfer, cheque or debit/credit card. Details on how to pay will be on your confirmation. Payment must be received at least 10 days before your visit date. Please follow the payment instructions very carefully; any mistakes could cause a delay to your entry or result in your booking being cancelled.

How do we get there?
We’re well signposted and less than two miles from junction 15 of the M40. Our address is: Warwick Castle, Warwick, Warwickshire, CV34 6AH (for coach parking).

Is there somewhere to leave bags or lunches?
On the day, our Schools Officer can advise where to leave bags – but the area is unsecured, so it’s best to leave valuables at home.

I still have a question…
We’re happy to answer anything that’s not in this guide. Simply get in touch – our details are at the back.

*Calls are charged at your local network rate
Huzzah!
You’ve booked. We can’t wait to see you!

Your confirmation…
You’ll receive a booking confirmation within 48 hours.
Check it carefully.

Make your payment:
It’s not always easy collecting payments and settling the bill, but it’s important you do this as soon as possible. You’ll find payment instructions on our website – please follow these carefully.

Teacher Planning Pack
Visit our website to download our Teacher Planning Pack – this contains everything you need to prepare for your trip, from risk assessments to arrival instructions.

Did someone say free tickets?
Once you’ve paid, be sure to use your two free Teacher planning tickets. Just bring your email confirmation to a ticket window.

Getting excited yet?
With your visit just around the corner, use our teaching resources and classroom activities at tes.com – just search “Warwick Castle”.

Your trip…
Time to get out of the classroom and into the battlefield. Bring your final booking confirmation (showing the trip as paid) and your adventure can start!

Your opinion counts
We want to hear about your experience. Tweet, email, call or write!
Get in Touch

We care about what we do. If you need something that’s not covered in this guide or available online then get in touch.

CONTACT FORM

warwick-castle.com/misc/contact-us.aspx

Complete our online form – and one of our team will get back to you. Easy-peasy.

LIVE CHAT

warwick-castle.com/misc/contact-us.aspx

Got a quick question? We have a team just a click away. Use our live chat function online.

CALL CENTRE

Bookings 0371 222 2772*
Amendments & Payments 0333 321 2001*

Believe it or not, this busy team can help you make, change or cancel a booking. It’s always better to call outside of our peak times (early mornings, lunch hours and late afternoons are our busiest).

*Calls are charged at your local network rate

SCHOOLS OFFICER

schoolsofficer@warwick-castle.com

We know one size doesn’t fit all. If there’s something you’re worried about, or would like us to do differently on the day, just get in touch with our dedicated Schools Officer.