Quick Guide

Wheelchair Hire

There are a limited number of wheelchairs available to hire on a first come first served basis. A refundable* £10 deposit is required. Please ask a member of our team to use this service.

*Terms and conditions apply

Wheelchair Lift

(new for Summer 2018)

The lower level of the house is now accessible to wheelchairs when using the wheelchair lift, situated to the left of the Great Hall entrance. Please note that this is not suitable for mobility scooters or pushchairs.

First Aid

We have a number of trained First Aiders on site. Please speak to a member of staff should you require assistance.

Restaurants & Shops

The Coach House and Conservatory Tea House are wheelchair accessible. The Undercroft Restaurant involves 14 steep steps down to the entrance. The Stables and Courtyard shops are wheelchair accessible. The Kingmaker shop involves a series of steps to enter.

Welfare Room

We have a welfare room available on site. Please speak to a member of our team to use this.

Pushchair Parking

Pushchairs can be used throughout the grounds but are not permitted inside.

Braille Information

Braille information is available for the Great Hall and State Rooms. Please speak with a member of the History Team in the Great Hall to use this service.

Accessibility Guide

Our aim is to provide you with information to assist with navigating the Castle and grounds. We recommend using this guide in conjunction with the map overleaf.

Warwick Castle was built as a medieval fortress and therefore has a number of stairs, narrow passageways and low doorways. Should you require further assistance, please speak to a member of our team.

To avoid cobbles please follow the white route on the map overleaf as the recommended route into the Castle.