

Warwick Castle Accessibility Guide

Haunted Castle Attractions, 19th Oct to 3rd Nov 19



The Haunted Hollows

No ticket is required for the Haunted Hollows, which is a spooky walk-through attraction themed for children, in the atmospheric sunken driveway leading up to the Castle. The Hollows are on level ground, however the access, via the Maze gates, involves walking down a set of 20 steps. To avoid the steps please access the Hollows via the exit.

Pushchairs are not suitable in the Hollows, please leave at the exit and carry through or toddle with young children.



Junior Ghost Hunt

Junior ghost hunt is family-friendly spooky fun and will be held in the downstairs rooms of the house. Please collect a timed ticket from the entrance to the queue. If you have any difficulty with queuing please talk to the show host about marking your place and re-joining the queue at the doorway. The entrance involves going up the Great Hall steps (11 wide steps with a metal handrail), however there is also an accessible lift for manual or compact wheelchairs at the side of the building which the show hosts will be able to assist you with. A maximum of 2 wheelchairs can enter per group.



Witches Tower

Please get a timed ticket from the witches at the entrance in the Central courtyard. Witches Tower is aimed at young children up to 8 years old and is a group visit which can be crowded. Access involves climbing a series of 44 steps to the main room. The exit is a spiral staircase with 35 steps.

The attraction is not accessible for wheelchairs, but the witches will come to meet any child who is not able to access the rooms for a photo opportunity.



Dead Centre Stage

Throughout the day there are family-friendly shows on the stage in the centre of the Castle Courtyard. Please feel free to gather round on the grass or stay on the path, but watch out for the lip at the edge of the lawn.



Paranormal Encounters

This is a new scare attraction for 2019 and our guideline is that it is not suitable for those under the age of 10, pregnant ladies, people with heart conditions or those of a nervous disposition. The attraction includes strobe lighting, loud noises, dark areas and actors jumping out in some places.

Please collect a timed ticket from the entrance to the queue.

If you have any difficulty with queuing please talk to the show host about marking your place and re-joining the queue at the doorway. The entrance involves going up **11** wide steps with a metal handrail, followed by a staircase up to the second floor with **26** stairs and a spiral exit staircase into the central courtyard with **35** stairs.

Unfortunately this attraction is not accessible for wheelchairs.



The Castle Dungeon

The Castle Dungeon is an additional cost ticketed attraction not included in a Castle only ticket. It involves walking through a series of rooms with live actor shows, special effects and is dark throughout. There are spiral steps within as well as narrow pathways and enclosed small rooms.

Please be aware these rooms have strobe lights, loud noises, mirror maze and actors jumping out in some places as part of the attraction. Some areas include minor motion movements and smoke effects. Also the attraction is interactive and guests may be picked on to participate in certain rooms.

Due to the scary and jumpy nature of this attraction it is not suitable for those under the age of 10, pregnant ladies, people with heart conditions or those of a nervous disposition.

Disabled guests without physical impairment wishing to experience the Castle Dungeon attraction must purchase a ticket to experience the full attraction. If the guest requires a carer, the carer ticket will be free of charge. Please speak to the team at the Castle Dungeon entrance for more information.

Disabled guests (and carer) with physical impairment restricting mobility can experience the final four rooms free of charge, which are also wheelchair accessible. Please speak to the team at the Castle Dungeon entrance for more information.



Dead of Knight

Due to the scary and jumpy nature of this attraction it is not suitable for those under the age of 12, pregnant ladies, people with heart conditions or those of a nervous disposition. Please be aware that this attraction has atmospheric sounds, loud noise, strobe lighting, dark areas and actors jumping out throughout.

The attraction is poorly lit and there are a number of steps which need to be navigated throughout Dead of Knight. To exit into the Central Courtyard you have to go back up either **11** or **22** steps depending on which exit is taken. This attraction may be accessible for those with reduced mobility however it is inaccessible for wheelchair users due to the narrow doorways, steps and cobbled flooring throughout the attraction.