



FREQUENTLY ASKED QUESTIONS

CHECKING IN AND OUT

Check in is 4pm and check out is 11am. We operate a contactless check-out so please return all key cards to the post-box outside reception. Please be advised that there is a late check out fee.

DINNER AND BREAKFAST

We advise prebooking your dinner and breakfast timeslots in advance to avoid disappointment, this can be done via Reception. Our dinner and breakfast options vary throughout the year, with internal and external catering.

HEATING YOUR LODGE

The thermostat in your room is located next to the main window, it may be tucked behind the curtain.

In lodges 109 & 110 it is located next to the bathroom door and in Knight's Lodges it is in the corner by the sofa. Turn the thermostat to full until a blue light appears, you should hear a click.

Please note, the thermostat must be blue for the towel rail in the bathroom to work.

Wi-Fi at the Knight's Village is named 'Warwick Castle – Guest'.

Access this via your Wi-Fi settings and follow the instructions to create an account and login.

Castle opening times may vary – Download the Warwick Castle App for more information

If you have any other questions; please call reception on: 01926 830820 (select option 2).

Please note the outer car park gates are locked from 11pm unless requested otherwise.

If you will be arriving back later than this, please inform reception



Opening July 22ND

BE THE FIRST TO STAY, BOOK NOW:



